

The WISE (Women in the South-East) Telehealth Network

The purpose of WISE Telehealth Network is to improve women's health and well-being by providing preventive care through telehealth at local libraries in the rural Lowcountry. This project addresses persistent disparities in women's health through health promotion and disease prevention. WISE connects women with healthcare resources in areas such as maternal and reproductive care, infectious disease, and mental health. A community health worker provides health education, referrals for in-person services, and connects women with community and social services, in addition to serving as a liaison to connect women with preventive care through telehealth appointments with MUSC.

Project Aims

- Increase access to healthcare, early intervention services, continuity of care, and availability of resources through telehealth.
- Improve pregnancy planning and spacing and prevent unintended pregnancy.
- Improve sexually transmitted infection (STI) and human immunodeficiency virus (HIV) prevention education, counseling, testing, and referral.

Successes

- Community Health Worker and Study Coordinator/Research Assistant hired and onboarded in January 2021.
- Received IRB approval from our primary IRB and worked with survey developers to create an innovative text-based survey using DokBot technology.
- Established partnership with SC Thrive to connect women with SNAP benefits and register eligible women for Medicaid.
- Officially launched the WISE Telehealth Network on February 22, 2021!

Future Directions

- Conduct outreach to form partnerships and identify community and social services to provide referrals to patients.
- Begin scheduling telehealth appointments.

Organization: Charleston County Public Library System

Devon Andrews (Andrewsd@ccpl.org)

Kathleen Montgomery (montgomeryk@ccpl.org)

Beth Sundstrom (BLS@cfc.edu)

Website: <https://www.ccpl.org/telehealth> **Instagram:** @chascolibrary

Facebook: @ChasCoLibrary

YouTube: @CCPL

Twitter: @ChasCoLibrary